

FAYE HAN

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fayehan.com

Seeking a full-time position in user experience design and research at a company that values human-centered design and products deeply rooted in communication with users.

SKILLS

PROCESS

Problem Definition
Discovery Research
Competitive Analysis
Brainstorming
Idea Vetting
Sketching
Lo Fi Prototyping/Mockups
Hi Fi Prototyping/Mockups

USABILITY METHODS

Affinity Diagramming
Card Sorting
Contextual Inquiry
Guerrilla Testing
Heuristic Evaluation
Interviews
Prototyping (Hi/Lo Fi)
Think Aloud

DESIGN & PROTOTYPING TOOLS

Axure
HTML/CSS
Invision
Keynote
Omnigraffle
Sketch
Visio

LANGUAGES FLUENT

English
Spanish
Mandarin

References available
upon request

EDUCATION

CARNEGIE MELLON UNIVERSITY

Master of Human-Computer Interaction

Bachelor of Science in Cognitive Science

Minors: Computer Science, Neural Computation, Hispanic Studies

Pittsburgh, PA

2012

2011

EXPERIENCE

OCTOPART

Jan. 2016 – Nov. 2017

User Experience Designer

- Worked as a one-woman product team: product manager, designer, and researcher
- Design, test, and ship tools for electrical engineers and supply chain professionals
- Plan, coordinate, execute all user research efforts
- Set project roadmaps, balance business needs with product strategy

MAKERBOT INDUSTRIES

Jan. 2014 – April 2015

User Experience Designer, Digital Products

- Lead design and user research efforts to improve MakerBot Desktop software, firmware, Thingiverse Groups, Innovation Center, and out-of-the-box experiences
- Research 3D printing opportunities in education

BLIP

Jan. 2013 – Dec. 2013

User Experience Designer

- Design and own viewer-facing website, producer-facing website, mobile and Roku apps
- Conduct user research with video producers and consumers

ROUNDARCH ISOBAR

Oct. 2012 – Jan. 2013

User Experience Design Intern

- Create iPad app for Scottrade
- Prepare designs and prototypes for user research efforts

M*MODAL

Jan. 2012 – Aug. 2012

Product Designer, Technical Lead, Improving Physician Efficiency

- Design feedback mechanisms for physicians during data entry in EMR software
- Oversee all technical aspects of design and prototyping
- Plan, coordinate, and execute research with medical professionals